



COONGULLA GLENMAGGIE SEWERAGE SCHEME



FACT SHEET 3

WHAT HAPPENS ON YOUR PROPERTY

ON PROPERTY WORKS, SITE INSPECTIONS AND AUDITS

Gippsland Water is expecting to commence planning and design of customer on property works in July 2012.

In consultation with property owners, Gippsland Water will conduct a number of site inspections, plumbing audits and electrical audits on properties to:

1. Establish a suitable location for installation of the pressure sewer system infrastructure.
2. Obtain information on the property's electrical system and determine a location for the pump control panel.
3. Establish the likely scope of on-site works for connection of existing piping from the owner's residence to the new collection tank (owner onsite works).
4. Develop a plan of all required site works for use by both the owner and Gippsland Water.
5. Construct the control panel, collection tank and pump unit.
6. Audit the completed electrical system for regulatory compliance.
7. Audit the connection of the approved house service to the collection tank.

The inspections will also identify any buildings that will not be connected to the system such as caravans and sheds.

Gippsland Water (or its nominal representative) will work with property owners to establish an agreed location for the collection tank and pump control panel on each property (Gippsland Water on-site works) ensuring any future plans for the property and any physical constraints are taken into consideration.

Where the existing electrical switchboard is unsafe or does not comply with relevant standards, owners will be responsible for any upgrades to ensure compliance. If the switchboard is compliant, but

needs additional electrical upgrades to ensure a property can be fully and properly connected to the pressure sewerage system, Gippsland Water will carry out and fund these works.

Following site inspection and discussions with the property owner, Gippsland Water will develop a works plan that can also be used by the owner's plumber to assist them to construct new compliant grey and blackwater connection piping (owner onsite works) to the property's collection tank. All site construction work associated with this activity is to be conducted by the property owner at their expense.

To assist this process, Gippsland Water will also be identifying and inducting a number of licensed plumbers in relation to the scheme that owners may engage to carry out the owner on-site works. A list will be provided to property owners at the appropriate time.

Any property owner who believes they will need assistance to arrange and carry out their owner on-site works should contact Gippsland Water before or immediately after the scheme is declared 'serviced'.

PRESSURE SEWER SYSTEM INFRASTRUCTURE ON YOUR PROPERTY

Once all the work is complete you will have the following system infrastructure components on your property:

- a pressure sewer unit (collection tank and pump unit) in a suitable location agreed with the property owner;
- a boundary kit inside the front boundary of the property;
- a house discharge line (pipe) between the boundary kit and pressure sewer unit; and
- a control panel to operate the pressure sewer unit.

CONNECTING YOUR PROPERTY TO THE SEWERAGE SCHEME

Existing residences

Gippsland Water will serve a Notice under Section 147 of the *Water Act 1989* to the property owner detailing the works to be completed and when the works must be complete. The property owner will then need to engage a suitably qualified tradesperson from Gippsland Water's approved list to carry out these works. This is currently expected to be in mid 2013.

Any property owner who believes they will need assistance to arrange and carry out their own on-site works should contact Gippsland Water before or immediately after the scheme is declared 'serviced'.

Vacant blocks

Gippsland Water will not install systems on vacant blocks.

New residences on vacant blocks (after scheme declaration)

Property owners have two years after the property is declared as 'serviced' to construct a dwelling and connect to the scheme to be eligible to receive the pressure sewer site infrastructure for the initial \$800 contribution. Properties that request a new connection after this two year period will be required to fully fund the supply and installation of the pressure sewer infrastructure at present day costs (at the time of installation).

DECOMMISSIONING SEPTIC TANKS

When Gippsland Water declares the property as 'serviced' (currently expected in 2013) Wellington Shire Council will also require existing residences to connect to the system within 12 months and decommission their septic tank.

Wellington Shire Council is the authority responsible for the management of septic tanks and associated wastewater systems. All questions about septic tanks generally and decommissioning matters can be directed to the council by calling 1300 366 244.

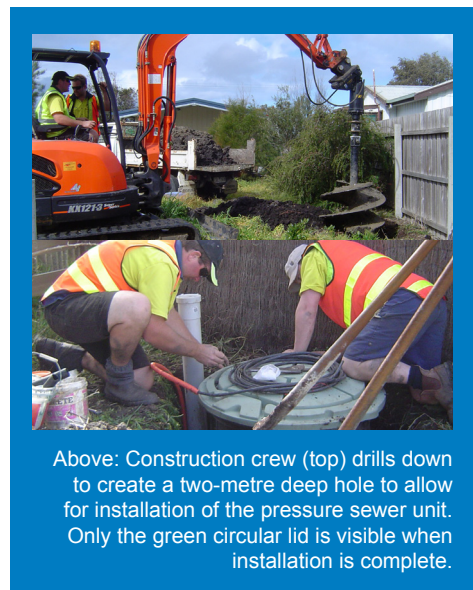
ONGOING MAINTENANCE OF PRESSURE SEWER INFRASTRUCTURE

Each property will be supplied with a Coongulla Glenmaggie Sewerage Scheme Home Owner's Manual that will be a quick reference guide for the ongoing maintenance and operation of the pressure sewer system.

Gippsland Water will be fully responsible for ongoing maintenance of the pressure sewer system infrastructure on each property, and has a 1800 057 057 service and emergency number that operates 24 hours a day.

Property owners also need to consider:

- Pressure sewer systems are designed for grey and black wastewater only.
- Pressure sewer systems are not designed to accommodate roof or stormwater.



Above: Construction crew (top) drills down to create a two-metre deep hole to allow for installation of the pressure sewer unit. Only the green circular lid is visible when installation is complete.

- Landscaping over or around the pump and collection tank is not permitted.
- Garages, car parks and garden shed structures on or over the house service line is not permitted.

If a property owner would like to erect a permanent structure near the house service line in the future, please telephone Gippsland Water on 1800 066 401 for advice.

FURTHER INFORMATION

For more information about the Coongulla Glenmaggie Sewerage Scheme, please visit www.gippswater.com.au and click on Projects & Services then Major Projects, or call Gippsland Water on 1800 066 401.

For more information about the Country Towns Water Supply and Sewerage Program, please visit www.water.vic.gov.au/saving/towns/country-towns-water-sewerage.