



DRAFT WATER PLAN 3 PROPOSAL

GLOSSARY OF TERMS

The Draft Water Plan 3 Proposal covers a wide range of areas. It features a number of terms that are not used in everyday language. We have provided definitions for these terms below.

Augmentation – to increase something in size. For Gippsland Water, this means increasing the capacity of the water supply system (for example).

Alliance - a group of commercial participants working on the design, construction and commissioning of a project.

Customer - a person who receives an account from Gippsland Water.

Dividend – a payment made to the Victorian Government by Gippsland Water.

Environmental contribution – a levy imposed on all water corporations to fund initiatives that promote the sustainable management of water or adverse water-related environmental impacts.

Essential Services Commission – The independent economic regulator for the Victorian water industry.

Ocean outfall – a pipeline that discharges treated wastewater into the ocean.

Online forum – a website where people can make comments about Gippsland Water that everyone else can see. The forum also has surveys that the public can complete and electronic documents that can be downloaded.

Potable water – treated water that is suitable for drinking.

Raw water – water that has had no treatment.

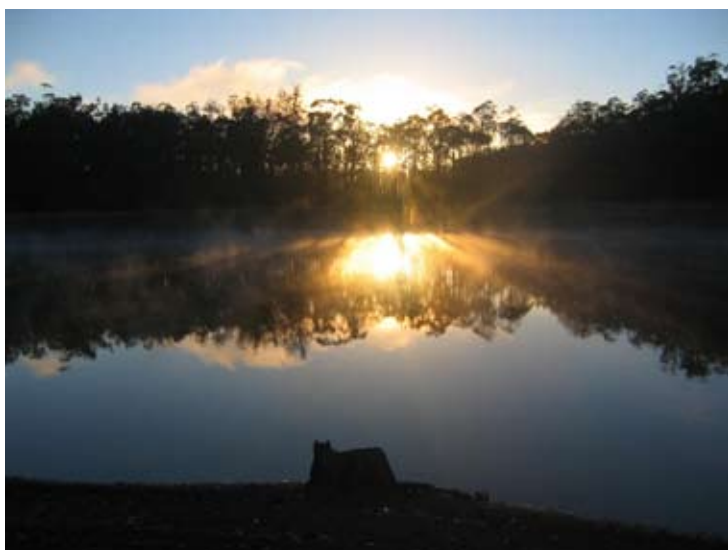
Real increase – any increase to Gippsland Water's customers' charges above CPI.

Recycled water – wastewater or stormwater that has been treated to a standard that is suitable for reuse.





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Reticulated – a piped network for water or wastewater.

SCADA (supervisory control and data acquisition)- an electronic monitoring system.

Service standards – service delivery targets that are constantly monitored and reported annually.

Sewerage – the system of pipes that collects and transports wastewater.

Sewage – wastewater that is transported through a sewerage system.

Statement of obligations – a document that outlines the service delivery obligations of water corporations, including the requirement for Gippsland Water to develop a water plan.

Tariff – the charge Gippsland Water applies to its customers who use or benefit from its services.

Telemetry – a system that records readings of an instrument and transmits it by radio to a distant receiving station.

Trunk sewer – a pipeline that generally transports large volumes of wastewater and does not have any incoming connections or flows.

Volumetric charge – a customer charge for a service that is applied based on how much of the service you use.

Wastewater – water that has been used, and includes water released from toilets, kitchens, bathrooms and laundries. It can come from a range of sources including; domestic residents, commercial properties, industry and agriculture.

Draft Water Plan 3 Proposal – a document that outlines Gippsland Water's proposed tariffs, operational expenditure requirements and capital expenditure requirements for the five year period from July 2013 to June 2018.

