



Backflow prevention

What is backflow?

Backflow involves potentially unsafe water flowing backwards into the drinking water supply. This unsafe water may carry contaminants that could potentially harm people's health

Why do I need a backflow prevention device?

A backflow prevention device stops the potential backwards flow of unsafe water into the drinking water supply.

Who is responsible for backflow prevention?

Gippsland Water is responsible for ensuring the safe delivery of drinking water to our community. Property owners are responsible for ensuring that backflow doesn't occur at your property.

Is help available to pay for the backflow prevention device?

If you're experiencing financial difficulties, we have a number of options available to assist you. Please email backflow@gippswater.com.au and we'll be happy to help.

What happens if I don't install the backflow prevention device?

You are required to install a backflow prevention device. The property owner is responsible for ensuring that the correct backflow prevention device is installed and a licensed backflow plumber can inspect your premises and advise you on your property's needs.

Are there any ongoing costs after installation?

Yearly testing of your backflow prevention device is required. Once your device is installed, we can arrange this for you at a cost of \$150 each year.

Who can I contact for more information?

For more information, please email backflow@gippswater.com.au or call us on 1800 050 500.