

CENTRAL GIPPSLAND REGION WATER CORPORATION

Application for Consent to Discharge Commercial Trade Waste

In accordance with the Water (Trade Waste) Regulations 2014, made under section
324 of the Water Act 1989

GENERAL CONDITIONS OF CONSENT

1. COMPLIANCE STANDARDS FOR DISCHARGE & CUSTOMER RIGHTS

- a) The discharge of Trade Waste to Gippsland Water's Systems must at all times comply with Gippsland Water's Acceptance Standards as defined in attachment three of the application, and in accordance with Gippsland Water's Trade Waste Policy. The Gippsland Water Trade Waste Policy can be viewed at Gippsland Water's office at 55 Hazelwood Road Traralgon, or on the Gippsland Water website.

- b) Trade Waste service information including respective rights and responsibilities of Gippsland Water and its customers are contained within the Trade Waste Customer Charter which can also be viewed at Gippsland Water's office at 55 Hazelwood Road Traralgon, or on the Gippsland Water's website:

www.gippswater.com.au

2. TRADE WASTE CHARGES

- a) Charges for Commercial Trade Waste Customers will be applied as per the 'Gippsland Water Notice of Tariffs' published annually. In certain circumstances, additional charges may be applied. These charges may consist of, but are not limited to:
 - Administration charges
 - Quality Charges
 - Volumetric charges
 - Monitoring charges

3. SPECIAL CONDITIONS OF AGREEMENT

- a) Customers shall notify Gippsland Water in writing of its intention to make any change in its operation which, in any way whatsoever, could affect the details of this agreement. This includes process, business changes or the sale or vacation of a property.

- b) Gippsland Water requires customers to retain written evidence of each pump out of their pre-treatment apparatus for a period of two years. This documentation must be presented to Gippsland Water's Authorised Officer during periodic inspections or audits. All Waste Removal Contractors must be registered with the Environment Protection Authority (EPA Victoria)

- c) This Agreement should be read in conjunction with the Water (Trade Waste) regulations 2014 and Trade Waste Policy.

PLEASE ENSURE THAT ALL DETAILS ON THIS APPLICATION ARE COMPLETED ACCURATELY.

**SHOULD YOU REQUIRE ASSISTANCE COMPLETING THIS APPLICATION PLEASE CONTACT
GIPPSLAND WATER**

PH: 1800 050 500

OFFICE USE ONLY:

Utility A/C #.....

Parcel #.....

CDR App #.....

Date Registered.....

ADDRESS OF BUSINESS PREMISES

Street No..... Street.....

Town..... Post Code.....

DETAILS OF CUSTOMER

Business Name

Company Name.....Director.....

Postal Address (if different from above).....

Contact Name.....Ph.....

Email.....

DETAILS OF PROPERTY OWNER

Owner /Company Name.....

Contact Name..... Ph.....

Has a 3rd party application been registered on the property? YES NO

DETAILS OF BUSINESS

Please specify the type of business that is/will be operating on the property.

General Business Type

Specific Business Type

Food preparation & Handling

.....

Potential Hydrocarbon Source

.....

Other

.....

RESIDUAL DISCHARGE SUBSTANCES

Please specify the substances / chemicals / contaminants that may be present in your Trade Waste.

- Grease Cooking Oils Food Particles Laundry Waste Photo Waste
- Disinfectants Hydrocarbons Acids / Alkalis Dirt / Sand
- Detergents Other (please Specify).....

FIXTURES GENERATING TRADE WASTE

Please specify the number & type of fixtures that will generate Trade Waste on the premises

- Single Bowl Sink Bain Marie Dish Washer Commercial Dishwasher
- Double Bowl Sink Wok Table Brine Tub Washing Machines
- Pot Sink Vehicle Wash Other (please specify).....

IS SAMPLING A REQUIREMENT

- Yes No

SAMPLING PARAMETERS REQUIRED

- Colour BOD-5 day Suspended Solids TDS
- Organic N Ammonia as N EC mS/m – Lab p/h –Lab
- Temp – Field Oil & Grease

Specified Others

Note: Gippsland Water may alter the sampling parameters to be tested based on associated risk. Gippsland Water will notify the customer in writing of any required changes. Sampling costs are to be met by the customer

OFFICE USE ONLY: APPLICATION CLASSIFICATION

Application assessed against Gippsland Waters Classification process.

- Category 1:** Major Trade Waste Customer
- Category 2:** Commercial Trade Waste Customer
- Category 3:** Deemed Trade Waste Customer

PRE-TREATMENT APPARATUS TYPE

- | | | | |
|---|---------------------------------------|---|--|
| <input type="checkbox"/> Grease Interceptor Trap | <input type="checkbox"/> Silt Pits | <input type="checkbox"/> Neutralizer Tank | <input type="checkbox"/> Mixing Tank |
| <input type="checkbox"/> Triple Interceptor Trap | <input type="checkbox"/> Settling Pit | <input type="checkbox"/> Strainer Pit | <input type="checkbox"/> Silver Recovery |
| <input type="checkbox"/> Plate Separator | <input type="checkbox"/> Cooling Pits | | |
| <input type="checkbox"/> Other (please specify) | | | |

EXISTING ON SITE PRE-TREATMENT APPARATUS

Please specify the type and size of any existing pre-treatment apparatus on the premises: (i.e.1000 Litre Grease Interceptor Trap)

Size.....

Type.....

PROPOSED PRE-TREATMENT APPARATUS

If pre-treatment is yet to be installed, please specify the basis for determining the type and size of the apparatus to be used.

Size:

Determined by:

Type:

Gippsland Water Guidelines

Consultant or Other

Name of plumber completing works.....

ACCREDITED EPA CONTRACTOR

Please specify the Cleanout Contractor engaged to clean pre-treatment apparatus and the cleanout frequency.

Contractor.....

Frequency

Date Last Cleaned.....

DISCHARGE VOLUME

If discharge volume is to be greater than 1000kl per annum please specify.....

Average daily flow.....

Maximum instantaneous flow rate.....

OFFICE USE ONLY

PRE-TREATMENT APPARATUS PUMP OUT FREQUENCY

The customer is to have the pre-treatment apparatus pump out on a * basis and/or as directed by Gippsland Waters' Authorised Officer.

- *To be advised by Gippsland Water's Authorised Officer upon application. Gippsland Water may alter the pre-treatment pump out frequency following on-site inspections if deemed necessary.*
- *The customer will be notified in writing of any required changes to pre-treatment pump out frequencies.*

TREATMENT PLANT RECEIVING WASTE.....

SITE PLAN OF THE PREMISES

A site plan detailing Trade Waste generating fixtures, pre-treatment apparatus, sample point (if applicable) and the sewer discharge acceptance point must be provided with this application. The site can be attached to this application or can be shown on the A4 page provided (Attachment 1)

Has a site plan been submitted with this application? YES NO

CUSTOMER STATEMENT

The information provided in this form is true and correct and should Gippsland Water approve this application, I agree to abide with the terms and conditions in the Commercial Trade Waste agreement and Water (Trade Waste) regulations 2019.

Name (please print:

Customer Signature:

TERMS OF AGREEMENT

The term of the Trade Waste agreement will be ongoing subject to the customer meeting the requirements of this Trade Waste agreement. Trade Waste agreements are issued to the Occupier of the business and are non-transferable. It is the customer's responsibility to notify Gippsland Water of a change of occupancy or any change to the Trade Waste generating process. A new occupier would need to complete a new Trade Waste application.

GIPPSLAND WATER APPROVAL

Gippsland Water approves this application to discharge Commercial Trade Waste under the conditions detailed in this agreement.

Name (Authorised Gippsland Water Officer):

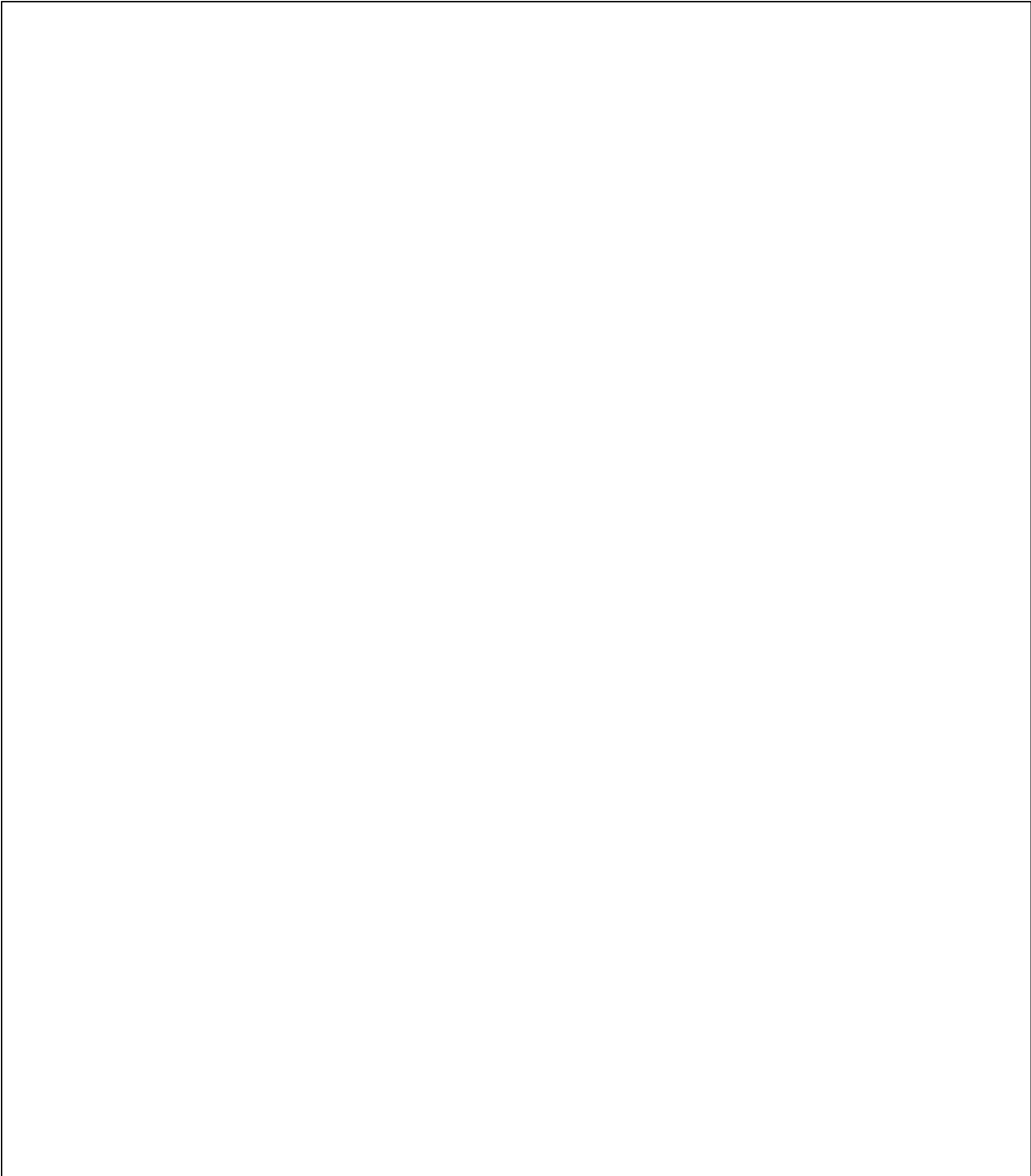
SignedDate.....

ATTACHMENT 1

SITE PLAN FOR TRADE WASTE APPLICATION

Street No..... Street

Town Post Code.....



PLEASE INDICATE NORTH POINT & SEWER DISCHARGE ACCEPTANCE POINT

ENFORCEMENT

ACCESS AND INSPECTIONS

A person authorized by an Authority to do so may-

- a) at any reasonable time, but in an emergency at any time, **enter land** and -
 - I. measure flows of trade waste; or
 - II. take samples of any trade waste that is to be received by the Authority or of any matter used or produced in a processed involving trade waste, and analyse those samples; or
 - III. inspect any fitting, private works and works ancillary to them that are used or provided for conveying trade waste to the Authority's sewerage system.

COMPLIANCE WITH WATER (TRADE WASTE) REGULATIONS 2014 AND TRADE WASTE AGREEMENTS

A *Person* who fails to comply with Water (Trade Waste) Regulations 2014 or *Trade Waste agreement* is guilty of an offence and is liable to penalty:

- a) not exceeding 200 penalty units; and
- b) in the case of a continuing contravention, an additional penalty of 80 *Penalty Units* for each day on which the offence continues:
 - I. after service of a notice of contravention on the *Person* under section 151 of the *Act*; or
 - II. if no notice of contravention is served, after conviction of the *Person* for the offence.

CONDITION OF TRADE WASTE AGREEMENTS

It is a condition of a trade waste agreement that a water corporation may disconnect a trade waste connection

- a) during an emergency; or
- b) during a period where there is a threat of damage to any system used by the water corporation for the conveyance, treatment, re-use or supply, of wastewater; or
- c) during a period where the discharge of trade waste into the water corporations sewage system may cause the water corporation to breach a licence issued under section 20 of the **Environment Protection Act 1970** that the water corporation holds for the reprocessing, treatment, storage, containment, disposal or handling of waste.

Dispute Resolution

If a customer has a complaint, they should follow the procedure as set out in the Gippsland Water Customer Charter part B *Complaints* section 2.1-2.2 available on the Gippsland Water website

www.gippswater.com.au

Where a complaint escalates beyond Gippsland Water's Customer Charter and relates to technical or economic aspects of Trade Waste management, as per the Gippsland Water Trade Waste Customer Charter 7.1 Gippsland Water will:

- with consent from the customer, engage the services of an independent expert or mediator to help the complaint; and
- advise the customer that it may request that the Commission consider whether the water business has complied with the Trade Waste Code, the Customer Service Code or Gippsland Water's price determination.

The Gippsland Water Trade Waste Customer Charter is available on the Gippsland Water website

www.gippswater.com.au

a) **Attachment 2 - Guidelines for Size of Pre-Treatment Apparatus**

GIPPSLAND WATER GUIDELINES FOR SIZE OF PRE-TREATMENT APPARATUS

Food Preparation – Fast Food – Restaurants etc		
Business Type	Guide for Pre-treatment required	Origin of Waste (Fixtures)
Large Commercial Kitchens (Hospitals/Nursing Homes)	2000 litre Grease Trap	Pot Sinks, Hand basins, Floor Waste Gully Commercial Dish Washes Ovens & Steam Ovens. (Oil, Grease, Fats & Food Particles)
Restaurant (Large) Including Hotels, Motels & Clubs	2000 litre Grease Trap	Pot Sinks, Hand basins, Floor Waste Gully Commercial Dish Washes Ovens & Steam Ovens. (Oil, Grease, Fats & Food Particles)
Restaurant (Small) Including Hotels, Cafés & Wine Bars etc	1100 litre Grease Trap	Sinks, Hand basins, Floor Waste Gully Commercial Dish Washes (Oil, Grease & Food Particles)
Fast Food (Asian/Noodle Bars)	800 litre Grease Trap	Sinks, Floor Waste Gully Wok Tables (constant water wash) (Cooking Oil & Food Particles)
Fast Food (Pizza Restaurant/Takeaway)	1100 litre Grease Trap	Sinks, Hand basins, Floor Waste Gully Commercial Dish Washes (Flour & Cooking Oil)
Fast Food (Fish & Chips/Deep Frying/Hamburgers)	800 litre Grease Trap	Sinks, Hand basins, Floor Waste Gully (Batter, Oils & Grease)
Fast Food (Roasting Chicken/Kebabs etc)	800 litre Grease Trap	Sinks, Hand Basins, Floor Waste Gully (Fat, Grease, Oil & Food Particles)
Motel Kitchen (Breakfast Cooking Only)	Minimum 250 litre Grease Trap	Sinks & Domestic Dishwasher (Grease, Oil & Food Particles)

Bakery (Small) (Bread & Savories) eg: Bakers Delight	Minimum 600 litre Grease Trap Large Sinks, Hand Basins & Floor Waste Gully	(Oil, Food Particles & Flour)
Bakery (Large) (Bread, Pastries, Pies, Pasties, Sausage Rolls etc)	Minimum 1100 litre Grease Trap	Large Sinks, Hand Basins, Commercial Dish Washer & Floor Waste Gully (Oil, Fat, Food Particles & Flour)
Butcher Shop	Minimum 600 litre	Sinks, Hand Basin & Floor Waste Gully (Fat from Meat, Sausage Making etc)
Delicatessen	Minimum 250 litre Grease Trap	Sinks, Hand Basin (Dish Washer) (Vegetable Oils, Grease from Small Goods & Food Particles)
Super Market (Butchers, Bakers, Deli's & Chicken Rotisseries etc)	Minimum 1100 litre Grease Trap (May require 2000 & larger if all related departments are combined)	Sinks, Hand basins, Floor Waste Gully Commercial Dish Washes (Fat from Meat, Grease, Oil, Flour & Food Particles)

Vehicle – Parts Washing/Truck Washing etc

Business Type	Pre-treatment required	Origin of Waste (Fixtures)
Vehicle Washing (Single Bay) Wash Bay attached to garage/mechanic work shop etc.	Silt Pit, Roofing or Storm Water Diversion, 1000 litres/hour Oil & Petrol Separator	Washing of vehicles & Motor Parts etc. (Road Grime, Dirt/Mud, Oils, Petrol/Diesel & Grease)
Vehicle Washing (Multiple Bays) (Two (2) Wash Bays Plus)	Silt Pit, Roofing or Storm Water Diversion, Oil & Petrol Separator capable of minimum 1000 litres/hr for multiples of two (2) bays.	Washing of vehicles & Trailers/Boats etc. (Road Grime, Dirt/Mud, Oils, Petrol/Diesel & Grease)
Vehicle Washing (Multiple Bays) (Three (3) Wash Bays Plus Automatic Wash) eg: Dazzlers	Silt Pit, Roofing or Storm Water Diversion, Oil & Petrol Separator capable of minimum 1000 litres/hr for multiples of two (2) bays. eg: 3 Bays + Auto Wash = 2000 litres/hr Minimum.	Washing of vehicles & Trailers/Boats etc. (Road Grime, Dirt/Mud, Oils, Petrol/Diesel & Grease)

Heavy Vehicle (Truck Wash other than Stock Trucks)	Silt Pit, Roofing or Storm Water Diversion, 1000 litres/hr Oil & Petrol Separator.	Washing of vehicles & Motor Parts etc. (Road Grime, Dirt/Mud, Oils, Petrol/Diesel & Grease)
Heavy Vehicle/Machinery (Contractor)	Silt Pit, Roofing or Storm Water Diversion, Minimum of 1100 litre/hr Petrol & Oil Interceptor.	Washing of Trucks, Machinery, Graders/Bobcats/Backhoes & Motor Parts etc. (Road Grime, Dirt, Mud, Grass, Oils, Petrol/Diesel & Grease)
Truck Wash attached to Saleyards.	Treat each application as individual assessment. May require Settling Pit & Screening etc.	Washing of Trucks & Trailers. (Road Grime, Dirt, Mud, Grass, Animal Manure)
Farm Machinery Repair Work Shops.	Roofing or Storm Water Diversion, Silt Pit, Minimum of 1100 litre/hr Petrol & Oil Interceptor or Combination of P&O Interceptor & 1000 litre/hr P&O Separator	Washing of Trucks, Farm Machinery, Tractors & Motor Parts etc. (Dirt, Mud, Grass, Oils, Petrol/Diesel & Grease)