

How to read your residential bill using this sample Gippsland Water bill

Front page


Postal address
This is your postal address and may be different to the address of the serviced property.

Service address
The charges on this bill are for this property.

Current charges
A summary of new charges which may include water and wastewater services, and water usage.

Total amount due
Includes all new charges plus any amount still owing from previous bills.

How to pay
Lists easy payment options. Choose the most convenient for you.



Gippsland Water

V Thirsty
21 Jump Street
SALE VIC 3850

Customer enquiries
1800 050 500

Faults & emergencies 24hrs
1800 057 057

www.gippswater.com.au

Account number:
0123456789

Amount due:
\$394.95

Pay by:
20 June 2022

Account number
This is your permanent account number and does not change.

Amount due and Pay by
Shows the total amount owing and the latest date it must be paid.

Payment assistance is available
Phone this number for help if you are struggling to pay your bill.

Have you registered for a concession?
If you have a Health Care, Pension or DVA Gold Repatriation card, you may be entitled to a concession.

Note that your bill usually covers a **four month** period.


If you are on a **payment arrangement**, your arrangement information appears here.


Date of issue: 23 May 2022
Tax invoice: 1234567
Service address:
21 Jump Street Sale Vic 3844


Previous balance	\$386.37
Payments received up to 23 May 2022	\$386.37 CR
Balance	\$0.00
Current charges (over page)	\$394.95
Total amount due	\$394.95
Total includes GST of	\$0.00


This invoice is for information only. Your planned instalments will be debited from your nominated account. Charges may be incurred if insufficient funds.


How to pay


 **Direct Debit**
To register for direct debit call us or visit www.gippswater.com.au/direct-debit


 **BPAY**
Biller Code: 3475
Ref:3680 0000 1111 9999 9

 **Centrepay**
Call 1800 050 500 to use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers.

 **Online**
Scan the QR code with your smartphone or go to my.gippswater.com.au/pay-now to pay with Visa or Mastercard.

 **Phone**
Call 1800 050 500 and select Option 1.

 **Post Office**
Pay in person at any Australia Post outlet.

 To mail your payment, detach the bottom section of the next page and mail with your cheque to:
PO Box 348 TRARALGON VIC 3844.