

Water treatment and quality

We supply clean, safe drinking water to around 80,000 properties through over 2,200 kilometres of water mains.

Where your water comes from depends on where you live.

We take water from 13 different sources including aquifers, rivers, creeks, and reservoirs. Our largest storage is Moondarra Reservoir. We also take water from storages managed by Southern Rural Water (Blue Rock Dam and Lake Glenmaggie) and Melbourne Water (Tarago Reservoir).

The way water is treated depends on where it is sourced. The water is then treated at one of our 15 water treatment plants to make sure it's safe to drink.

We use conventional water treatment systems, dissolved air flotation and aeration treatment systems.

Our water treatment systems can involve the following steps:

- Coagulation
- Flocculation
- Clarification/sedimentation
- Filtration
- Chlorine disinfection
- UV disinfection
- pH correction
- Fluoridation

Water then travels through our large network of underground pipes to the taps in homes and workplaces.

The water is independently tested at the treatment plant, in our water mains, and at different points in towns to ensure it meets the requirements of the Safe Drinking Water Act 2003 throughout its journey to your home.

Find out more

You can learn more about the [water treatment process](#) at your local treatment plant in our interactive map.



Scan the QR code or visit www.gippswater.com.au/water-supply

You can view our [Annual Report on drinking water quality](#) for detailed information on treatment processes.



Scan the QR code or visit www.gippswater.com.au/safe-drinking-water-annual-reports



The Gippy Tap story

[Watch our video](#) to see how we treat your water before it comes to your tap.

