Gippsland Water Panel - Day 2 Deep dive into the documents - shared insights

Short heading	Why this is important
Data centres	Regulated Risk assessed for environment Costing, cost effective, not subsidised
Digital meters	Cost effective to customer
System maintenance	Planning Costing - government grants
Education	Knowing the difference between consumption (service fees high) Melbourne water cost? Educate in schools
Technology	Digital meters - are they cost effective?
System explained	In a logical way for all to understand (concise/simple)
Pensioners, pricing, people	There are no groups for the pensioners Keep prices with progress as low as possible Try reaching out to younger generation
Maintenance	Costs involved and what's passed on to the customer?
Disadvantaged people are struggling and doing it tough	Cost of living No incentive to save water due to low cost of water Why is water so cheap?
Industrial profile of Gippsland	Attracting new families and consumers, i.e. farmers, to the area to help grow the region and keep costs low
More diversity in survey groups	Why are some groups the most represented in surveys?
(Note written at top of sheet)	Less industry = less big business paying / customers get affected
Replacement industry	Associated costs? Data centres Impact on current industry/customers
Concessions and customer base	Who are the concession holders? Pension? Unemployed? Rent vs householder
Growth of customer base? (Development)	Where expanding New development cost/ownership Retirees coming from city?

Short heading	Why this is important
Pensioner concession and bill assistance	Pensioners and concession holders deserve the help they need Cost of living is getting worse, people are struggling Water is an important life resource
Modernisation and upkeep	Ageing infrastructure mandated by law Bursting pipes costing everyone Digital meters - pros and cons
Sustainability and long term	All groupings (pages) touched on long-term/sustainability goals
Community engagement	Lots of community engagement already, in book, in the physical group - we would love to see more Community easy to deal with has gone ✓
Ideas for future	More water catchment - less chemical usage and less fund for future